

Goal: adoption, implementation and communication of the policy on quality, safety, health, environment and sustainability.

C.S.M. nv designs, manufactures and assembles various kinds of steel structures all over the world, for national and international clients. Both for projects for which the contractual specifications for the construction have been established by the customer (whether or not based on specific (inter)national standards) and for projects where the input of CSM as a steel specialist is desired at an early stage, CSM wants create a clear added value.

This way of working requires not only a high degree of flexibility in the execution of the job, but also the quality of the product must be guaranteed, as well as the productivity. It's CSM's ambition to intensify its reputation as a high-quality company, to take sustainability in a safe and healthy environment for its employees while ensuring its profitability with as ultimate goal to realize what clients, employees and shareholders expect.

Quality

In the quality policy of CSM, the customer is the central figure, this from the price quotation until the final release or delivery of the construction. CSM aims to realise the projects according to the demands and wishes of the client's technical specifications, taking into account the specific quality requirements and in accordance with the agreed delivery time.

CSM also aims to continuously improve the quality of its organisation and working methods, and therefore controls and where possible improves the quality of her products and services.

To realize this CSM has implemented a quality management system (QMS) according to EN ISO 9001:2015. This QMS is recorded in a quality manual with underlying procedures, work instructions and forms and is managed by the quality manager on behalf of and under the supervision of the management committee.

CSM is also certified according to the Construction Products Directive 89/106/EEG whereby we can put up a CE-mark on our steel constructions according to EN 1090-1 and this in the execution classes 1, 2, 3 and 4.

Safety, health

The safety and health of all employees (own, subcontractors or temporary workers), suppliers and visitors both in the workshops and on site is very important for CSM. The goal is:

- To prevent personal injury and material damage
- To minimize the safety risks for own employees and others
- To aim at a continuous improvement of health and safety

To this end, CSM uses a safety management system that complies with the various requirements of VCA petrochemical 2017/6.0 and that is managed by the safety advisor.

The degree of safety is largely determined by the behaviour of the employees. There is therefore a lot of focus on safety awareness and conscious working safely which reflects in the certification in the Safety culture Ladder – Level 3.

Environment

Part of the business policy is to pay the necessary attention to the environmental aspects. Our business activities are associated with emissions to air, as well as odour and noise emissions. The aim is to continuously improvement and prevent pollution by applying economically acceptable solutions, based on the best available techniques.

The management committee follows the next policy principles:

- To act according with the relevant environmental legislation and other demands which are relevant to CSM
- Any action taken is assessed for its impact to the environment. In this context the installation of a wind turbine to produce green energy is being further investigated.
- Dealing with raw and auxiliary materials, energy and water in an efficient manner
- Attention to good communication about environmental issues with all persons acting for or on behalf of the organisation
- The environmental and energy performances are continuously evaluated

Our organization has set itself the goal of reducing its CO₂ emissions and energy consumption for both the company and its projects. All employees therefore have the task of saving energy in their work. The care for the environment is organised according to ISO 14001:2015. This guarantees a systematic approach of all environmental and energetic aspects with special attention to the legal requirements. Regarding the CO₂, the CO₂ performance ladder, level 3, is maintained. The environmental manager manages both systems.

Context

The above mentioned objectives should be realized within the context of a stable and healthy business. This assumes:

- Cost-effective and efficient business so that the customer can be offered an affordable product, and on the other hand, that the shareholders can count on sustainable profitability
- To provide the employees with adequate job security, job satisfaction and financial remuneration
- To build a positive image by clear communication to all stakeholders
- To prioritize the long-term perspectives on short-term goals

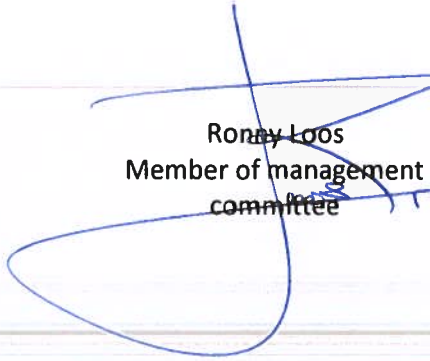
General

To realise this policy concerning quality, safety and environment, the management committee places the following means available:

- qualified and motivated co-operators on each level
- suitable means for design, production, erection, transport and monitoring
- purchase goods and services from approved suppliers, firms and subcontractors
- good control of the planning and follow up from all the activities of a project

Every employee of CSM is responsible for the quality of his/her own activities accordingly to the targets of the company and reports directly to his/her responsible. In case subcontractors are used, the achievement of these objectives must be determined both in the choice and in succession.

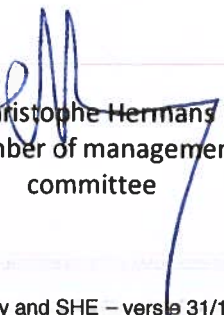
Furthermore, the effectiveness of the established quality, safety and environmental management system is evaluated on a regular basis by including internal audits. Then these systems are periodically audited and certified by independent external auditors.



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